## Curriculum vitae

#### **Personal details**

Name: Alma Taso Deljkovi Date and place of birth: 15 October 1978, Sarajevo, Bosnia and Herzegovina Languages: English: active knowledge German: fluent Serbian, Croatian: active knowledge Marital status: Married, with two children

## Education

- Mr. Sci. Psychology (field-clinical psychology); University in Sarajevo, Bosnia and Herzegovina; (2004)
- Graduate studies Psychology; University in Sarajevo, Bosnia and Herzegovina; (2000)

#### **Additional education**

- Specialization in Psycho-traumatology, trauma therapy and EMDR, EMDR Institute Germany; (2003 2005): title: Trauma counsellor
- Specialization in Systemic Family Psychotherapy, Institution for Mental Health (Serbia) and European Association for Psychotherapy; (2004 2008); title: Family counsellor
- Witness psychology and War Crimes, IRCT, Zagreb, Croatia (2006)
- College of Management, A.Kaplan Professional Company, UK; (2007)
- Education "Witness protection", Ministry of Security, BiH; (2007)
- Forensic Psychology (I Level), BH Association of Psychology, Bosnia and Herzegovina; (2010)

## Work experience

- Head of Witness Support Office, The Court of Bosnia and Herzegovina; (2006 present)
- Support Officer, Witness Support Office, The Court of Bosnia and Herzegovina and The Registry; (2005-2006)
- Coordinator and Psychologist, Center for Psychosocial Support to war traumatized victims; Wings of Hope; (2004-2005)
- Psychologist, Center for Psychosocial Support to war traumatized victims; Wings of Hope; (2001-2004)
- Coordinator for psychosocial activities, NGO "Education builds BH", Sarajevo; (2004-2006)

## Additional activities

- Coordinator and educator for Witness Support Offices in Bosnia and Herzegovina; according to the National strategy for processing war crime cases in Bosnia and Herzegovina; (2010 present)
- Regional educator for Witness Support Offices; UNDP, OSCE, WINPRO, etc; (2008 present)
- Regional educator on various projects about witness/victims support, needs, rights; (2008 present)

# **Publications**

- "Handbook about witness support for witnesses in war crime cases" (co-author); Fondacija lokalne Demokratije; (2014)
- "Needs assessment in the field of support to witnesses/victims in Bosnia and Herzegovina" (co-author); UNDP; (2010)

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